

Bus Service Operator Grant 2024/25

SECTION A: BACKGROUND AND CONTACTS

Q1. What is your local transport authority name?
Lincolnshire County Council
Q2. Name of the reporting officer:
Andrew Addo-Smith
Q3. Contact phone number of the reporting officer: *
07469905217
Q4. Email address of the reporting officer: *
andrew.addosmith@lincolnshire.gov.uk

SECTION B: TENDERED BUS NETWORK

Q5. What have you used the BSOG funds for? Please exclude any other funding provided through the local authority.	
If there has been no spend on a particular element, please enter 0.	
	£
A. Maintaining current tendered services	£128621.97
B. Increasing level of tendered services	0
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Investing in supporting bus infrastructure provision	£41509.82
E. Other - Bus	£365170.21
F. Non Bus	0
Total	
Please enter total	£535302.00
If you selected 'Other - Bus' or 'Other - Non Bus' , please provide further details:	
"Other - Bus" related expenditure:	
Callconnect vehicle fleet renewal - £178923.60	
Bus service publicity & promotion - £34708.78	
Software licence for DRT booking APP - £27395.50	
Maintenance of real time system - £9833.33	
Upgrade to Omni software to multiuser - £16959.50	
ETM hire scheme - £97349.50	

Q6. If you provided an amount for A, B or C in Q5, did you place specific requirements on operators as a condition of payment (for example, setting a minimum standard of emissions requirement which needed to be met).

No

Q7. If you provided an amount for C, D or E in Q5, please specify the type of services/infrastructure you have invested in:

D. Bus stops/shelters

Q8. Please provide details of which parts of your existing bus service you would not be able to deliver without the financial assistance from BSOG.

If you did not spend any of your BSOG on maintaining current tendered services, please enter N/A. *

The funding helps to maintain some DRT services.

Q10. Please provide an estimate of the number of tendered routes supported by BSOG in your LA.

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Q11. In addition to BSOG did your transport authority spend other financial resources on supporting bus services .

Yes

If yes, please state the amount spent:
£11.98 million

Q12. If you answered yes to question 11, please explain how money over and above BSOG was spent.

If there has been no spend on a particular element, please enter 0.

	£
A. Maintaining current tendered services	£6.76 million
B. Increasing level of tendered services	£2.43 million
C. Investing in alternative services (e.g. community transport, taxi buses)	0
D. Community transport run under a section 19 permit	0
E. Network redesign/reconfiguration	0
F. Bus stops/shelters	£1.2 million
G. Bus lanes	0
H. Real time journey information	£1 million
I. Other	£0.59 million
Total:	
Please enter total here:	£11.98 million

If you selected 'Other' , please give details:
Other items include:
Publicity & promotion
Fare Scheme
Staffing costs
Callconnect vehicle renewal

Q13. Did you spend all of your allocated BSOG 2024/25 grant? *

Yes

Section C: Additional Survey Questions

Q14. Do you measure outcomes that have resulted from your use of BSOG?

No

Q15. If yes, what measurable outcomes have resulted from your use of LA BSOG?
(Increased patronage, reduced journey times, improved reliability, modal shift, emissions reductions etc.)

Outcomes from BSOG are not directly measured as the majority of spend from the grant is used to underpin key functions of the public transport network. The grant plays an important role in maintaining many areas of delivery.

Q16. How have you ensured value for money in the use of BSOG funding?
(Competitive tendering, performance-based contracts, partnership arrangements etc.)

Competitive tendering of bus services, use of framework agreements, eg CCS for purchase of vehicles, SAM for electronic ticket machines

Q17. How have local bus operators been involved in decisions about the use of BSOG funding in your area .

No involvement

Q18. How does your use of BSOG align with your Local Transport Plan objectives or Bus Service Improvement Plan (BSIP; if in reception of BSIP).

BSOG is used to underpin lower level needs of the wider BSIP delivery plan such as purchase of software, production of publicity, promotion of bus services and clearing of bus stop infrastructure.

Q19. Are there any specific barriers preventing you from using BSOG more effectively or innovatively .

No

Q20. Has BSOG funding helped you support services that benefit areas with high levels of deprivation or poor public transport accessibility .

Yes