



Councils across Greater Lincolnshire want to ensure that people, groups and organisations can have their say about their local area, helping us improve experiences and highlight where we are getting it right.

Please spare 10 minutes to complete this questionnaire to have your say about your local area and services the councils and partners provide. Your feedback will help inform future priorities.

The deadline for completing the survey is 14 September 2020.

(Please consider your local area to be the area within 15 - 20 minutes walking distance from your home.)

My local area is a great place to live	Strongly agree 58	Tend to agree 71	Neither agree nor disagree 15	Tend to disagree 8	Strongly disagree 7	Don't know 0
In my local area people have the opportunity to enjoy life to the full	26	58	34	30	9	2
In my local area people treat each other with respect and consideration	29	70	30	20	8	1
Communities have a strong voice and have opportunities to make a difference to their local area	13	34	38	42	26	4
In my local area people have access to high speed broadband	15	41	25	36	32	10
In my local area roads and transport infrastructure meet my needs	5	20	27	48	55	3
I feel safe and secure in my local area	35	75	20	17	12	0

(Please consider Lincolnshire to include Lincolnshire, North Lincolnshire and North East Lincolnshire.)

Lincolnshire is a great place to live	Strongly agree 60	Tend to agree 70	Neither agree nor disagree 19	Tend to disagree 7	Strongly disagree 2	Don't know 1
Lincolnshire is a place where people can fulfil aspirations for their lives and their communities	15	51	44	34	8	7
Lincolnshire is a great place for starting and building a career	6	24	55	39	23	12
People in Lincolnshire have access to good-value council services	6	40	52	29	30	2
People in Lincolnshire are able to live independently accessing the right support when they need it	3	33	52	33	12	25
Councils in Lincolnshire engage, listen and respond to people	3	32	44	33	39	6
Lincolnshire offers good leisure, tourism and cultural activities	14	47	42	32	19	4
Community and voluntary groups in Lincolnshire have the opportunity to thrive	8	56	53	14	7	21

Q3 Thinking about your local area, which of the things below would you say are most important in making your area a good place to live, and which do you think most need improving?

Access to nature, coast, parks and open spaces	Most important 108	Needs improving 36
Sports and leisure facilities	50	72
Education provision	88	49
Job prospects	58	101
Housing	66	62
Safety	82	51
Road networks and highway maintenance	45	128
Public transport	47	109
Digital connectivity	61	92

Councils' response to coronavirus pandemic (by councils we mean county, district or unitary authorities).

Q4 What do you think local councils did well during the coronavirus pandemic?

Kept me informed about s	onvioos	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
and support via the local newspapers	er vices	12	27	41	12	15	50
Kept me informed about s and support via local radio		5	23	42	8	12	67
Kept me informed about s and support via local telev		9	21	39	17	19	50
Kept me informed about s and support through the o own social media and wel	ouncil's	22	42	40	8	14	32
Reacted quickly to the chasituation	anging	14	40	46	16	14	28
Helped those who were ve	ulnerable	22	38	35	12	12	39
Helped businesses		14	35	45	12	13	39
Helped community organi	sations	11	33	43	14	11	43
Worked effectively with lo agencies, such as police a colleagues	•	15	36	40	5	8	53
Protected staff who were services Other, please specify ¹⁰		13	36	42	10	5	52
Other, please specify							

Q5 What do you think local councils could have done better during the coronavirus pandemic? *Please note that there is a maximum count of 800 characters*

69

Q6 Where did you find most of your information during the coronavirus pandemic? Please tick all that apply.

ONLINE

- 93 Gov.uk website
- ¹⁷ NHS 111 website
- ⁴¹ Council social media and website
- ²⁸ Town/parish/residents social media and website
- ⁴⁷ Other official social media channels or websites e.g. health body or police
- ⁴⁵ Other general social media channels or websites e.g. family or friend posts

Q6a ON THE PHONE/FACE TO FACE

- 8 NHS 111 call centre
- ⁵⁶ Talked to friend/neighbour/family members
- 22 GP/doctor's surgery
- ¹¹ Pharmacy

Q6b THROUGH THE MEDIA

- 24 Local radio
- 43 National radio
- ⁴⁸ Local television/news
- ¹⁰⁵ National television/news
- ⁸⁸ National news websites, such as the BBC

Q6c OTHER PRINTED MATERIALS

- 22 Local newsletters
- ³⁷ Government letters

Q6d ANY OTHER SOURCES

²⁵ Other, please specify

Please specify 25

About you

It would help our understanding of your responses if you would provide some information about yourself. Your responses will be anonymous and processed in accordance with the Data Protection Act requirements.

- Q7 Please tell us which area you live in
 - ¹⁸ Boston Borough
 - 42 East Lindsey
 - ¹¹ Lincoln
 - ⁶ North East Lincolnshire
 - 22 North Kesteven
 - ² North Lincolnshire
 - ¹⁶ South Holland
 - ³¹ South Kesteven
 - ¹¹ West Lindsey

Please enter the first 123 part of your postcode

- Q8 What age group are you in?
 - ⁰ 15 and under
 - 0 16-24
 - 18 25-44
 - 67 45-64
 - 65 65 and over
 - ⁹ Prefer not to state
- Q9 What is your ethnic background?

139 White

- ⁰ Asian/Asian British
- ² Mixed/multiple ethnic groups
- 0 Black/African/Caribbean/Black British
- 1 Other
- ¹⁴ Prefer not to state

Please state 1

- Q10 Do you consider yourself to have a disability?
 - 24 Yes
 - 121 No
 - ¹³ Prefer not to state

Thank you for sharing your views.