



Lincolnshire Fire & Rescue Service Plan

2018 – 2019

Part 1



FOREWORD

The speed at which the last 12 months has flown by is indicative of how busy the Service has been over this past year. At the heart of our work has been our prevention, protection and response activity, all designed to keep our communities safe. This has been enabled by our ongoing planning and resourcing effort which is key to ensuring we can deliver an effective and efficient Service. And all this has been in the context of the Home Office Fire Reform programme which continues to drive change across the sector.

Notwithstanding the challenges, the Service has continued to make marked progress across a broad range of areas. The introduction of safe and well visits, the opening of our first joint fire and ambulance station at Louth, the commencement of building work at South Park on the Blue Light campus and the signing of the contract for 33 new fire engines are clear examples.

In terms of our operational priorities, while there has been a welcome reduction in the number of accidental dwelling fire fatalities, we have seen the overall number of primary fires plateau over the last few years. This is an area we will continue to review along with our fire protection activity, an aspect brought into sharp focus by the tragic Grenfell fire. The number of casualties on Lincolnshire's roads remains a concern, the reduction of which is the prime focus for our road safety partnership. As for supporting the health and wellbeing of our communities, this we have continued to do through our emergency medical co-responding scheme.

The outcome of our Operational Assessment and Fire Peer Challenge in September was very positive, highlighting a pride and positive culture across the Service. This is an area we will continue to foster, acknowledging the importance of a healthy, happy and resilient workforce to achieving our mission.

Looking ahead there is still much to be done. This includes the development of our vision for 2030 which will aim to ensure the Service remains fit for purpose for the next decade. In the summer, we will also be hosting a visit by Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services as part of the new inspection framework.

This Service Plan outlines how, for 2018/19, we intend *'to make our communities safer, healthier and more resilient'*. Once again, it is our staff who have responsibility for delivering the Plan. This we know they will do with their characteristic commitment, flair and professionalism.

Nick Borrill
Chief Fire Officer

Nick Worth
Executive Councillor for Fire and Rescue

Setting the Context

Introduction

Our Service Plan is in 2 parts. **Part 1** provides an overview of the Service and will hopefully be of interest to both our staff and members of the public. It is designed to be web based and includes links to more detailed information as appropriate.

Part 2 contains the detailed tasks and activities for 2018/19 including performance indicators and targets. It is aimed primarily at our staff and is the mechanism by which we manage our performance. Part 2 of the plan can be found [here](#).

The County

- Lincolnshire is the fourth largest county in England covering 5,921 km²
- 4 of the 7 Districts are classified as either 'mainly rural' or 'largely rural'
- The current population is 743,400. This is predicted to increase by 14% by 2039
- The population density remains low with 125 people per km² compared with an average for England of 424 people km²
- 30% of the population are projected to be aged over 65 by 2039

The factors above combine to present a number of unique challenges for Fire and Rescue particularly in terms of response times and delivering services equitably across the County. Our prevention activities are targeted accordingly at those most vulnerable to fire within the community.



See [Lincolnshire Research Observatory](#) for further information

Lincolnshire County Council

The County Council aims to deliver its key outcomes through 17 commissioning strategies. These are grouped under the following themes:

- Our communities are safe and protected from harm
- The health and wellbeing of the population is improved, people remain independent for longer and feel responsible and in control of their own future
- Businesses are supported to grow and want to invest in the County; people have the skills and training to access local jobs, supported by the right infrastructure and environment
- We effectively target our resources so that individuals and communities experience the desired benefits and results



Further details are in the [Council Business Plan](#)

Lincolnshire Fire and Rescue - The Service

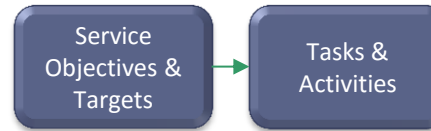
Our Integrated Risk Management Planning (IRMP) Process

IRMP Baseline Document – our 3 year strategy



See our [IRMP Baseline Document](#)

Annual Service Plan



This Plan

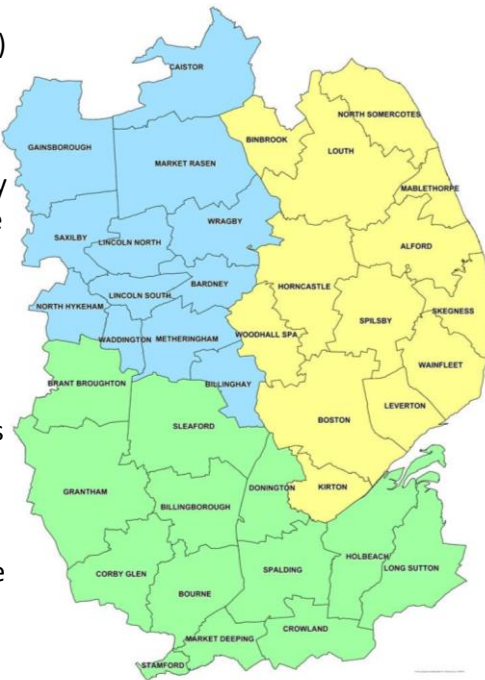
Evaluation



See our [Statement of Assurance](#)

Key Facts

- We employ 700 staff comprising wholetime and Retained Duty System (RDS) operational staff, control staff and fire service staff
- There are 38 fire stations. Nine of these are crewed by wholetime firefighters. The remainder are crewed by on-call RDS firefighters
- Key operational equipment includes:
 - 48 fire engines
 - 2 aerial ladder platforms
 - 4 special appliances
 - 10 swift water rescue boats
 - Urban search and rescue
 - High volume pumping
 - 2 LCC flood pumps



A larger version of this map can be found at [fire stations](#)

Our Vision and Mission

Our Vision
(where we want to be)

A Lincolnshire which is safe and in which Fire and Rescue plays a key role in helping everyone to find and enjoy the lifestyle that suits them best

Our Mission
(what we do)

Making our communities safer, healthier and more resilient

Our Priorities for 2018/19

Operational Priorities

- Reduce fires and their consequences
- Reduce road traffic collisions and their consequences
- Improve health and wellbeing

Improvement Priorities

- Support the health and wellbeing of our workforce
- Enhance the effectiveness of our collaborative working
- Develop our information communications technology (ICT) capability

Our Service Objectives and Tasks - 2018/19

Reduce fires and their consequences

- Provide emergency response capability to fire related incidents
- Provide home safety advice and support
- Provide support to the business community
- Conduct arson reduction activities
- Provide call management and incident support

Reduce road traffic collisions and their consequences

- Provide emergency response capability to RTC related incidents
- Conduct road safety prevention activities in conjunction with the Lincolnshire Road Safety Partnership
- Enhance road traffic collision extrication capabilities and procedures

Improve health and wellbeing

- Provide emergency medical response capability
- Improve the health and resilience of children and young people
- Continue to develop key aspects of the National Fire Chiefs Council (NFCC) Health Strategy

Protect the community and environment from the impact of major emergencies

- Provide emergency response capability to major emergencies
- Provide support to the Local Resilience Forum
- Provide National Resilience capability
- Provide support to International Search and Rescue operations
- Provide specialist rescue capabilities

Manage our people effectively

- Ensure operational competence
- Demonstrate outstanding leadership
- Develop a professional workforce

- Demonstrate organisational excellence
- Ensure a sustainable workforce

Manage our resources effectively

- Ensure efficient use of our finances
- Ensure fleet and operational equipment is fit for purpose
- Ensure effective estate and facilities management

- Ensure ICT provision meets the needs of the Service
- Ensure provision of and access to water within the County

Govern the business effectively

- Ensure effective risk management planning
- Maintain the health, safety and welfare of our staff
- Ensure effective safeguarding procedures

- Ensure effective collaborative working
- Ensure effective communications support
- Ensure effective Service assurance

Delivering the Service

Working in Partnership

To deliver our objectives it is essential we work in partnership with other organisations. Key partnerships include:

- The Local Resilience [Forum](#)
- Our [Co-responder](#) scheme
- The Lincolnshire [Road Safety](#) Partnership
- Our [Arson](#) Task Force
- The Future Control Project
- Joint [Ambulance](#) Conveyance Project
- Our [Primary Authority](#) Schemes



Further details are available through the links above

Our Values

Our core Service values have been shaped by our staff and reflect those of the Fire and Rescue Service nationally and the County Council. They include:

- Service to the community
- People
- Diversity
- Improvement

Further details are in our [Culture Booklet](#)

Our Budget

Revenue

- Our revenue budget for 2018/19 is £19m
- This excludes government grants for FireLink and National Resilience capabilities
- Our total savings for 2018/19 are £114k

Capital

Our capital budget for 2018/19 is £4.36 million. This is to support the following projects:

- Improvements to fire stations and other Service priorities
- Replacement of fire and rescue fleet vehicles and associated equipment



Further details are in the [Council Budget 2018/19](#)

Our Performance during 2017/18

Operational calls received
24,417

Operational incidents attended
13,126



Fires
14%



Special
Services
7%



Road Traffic
Collisions
4%



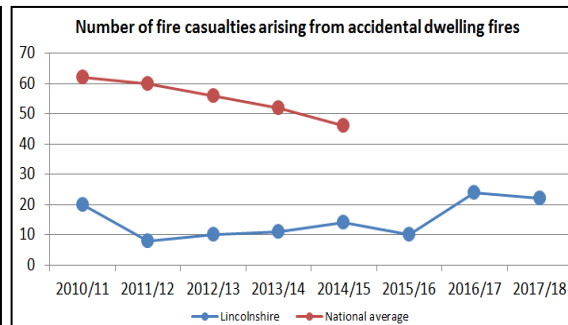
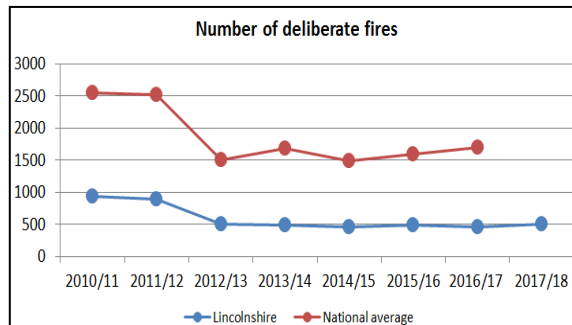
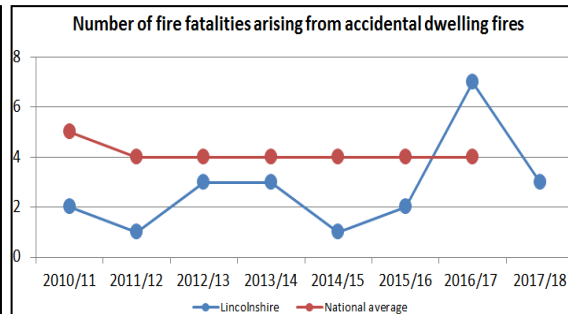
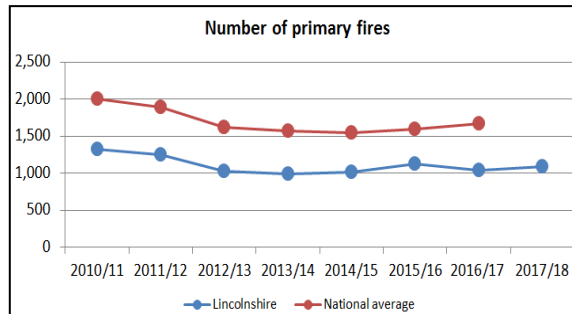
False
Alarms
19%



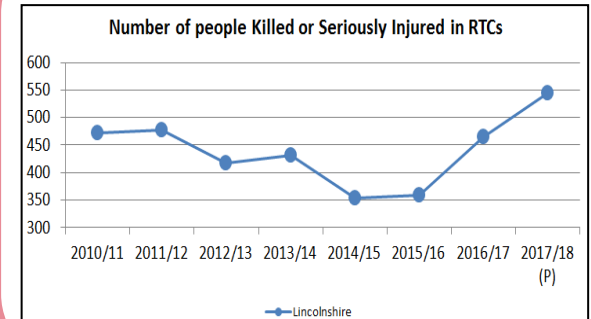
Medical
Emergencies
56%

Performance against last year's operational priorities is shown below. Further performance information is in [Part 2](#)

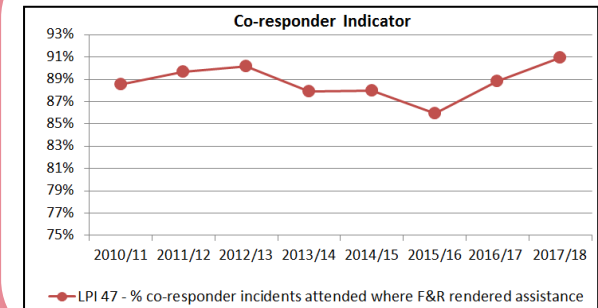
Reduce fires and their consequences



Reduce RTCs and their consequences



Improve health and wellbeing



Our Performance during 2017/18

Improvement Priorities

Progress against last year's improvement priorities is as follows:

- **Implement our retained duty system action plan**

We have progressed well with implementing the improvements identified by our Retained Duty System review. There has been an increase in recruits being identified and successfully passing out of our training centre as well as innovation in the method of recruits course delivery.

- **Enhance the effectiveness of our collaborative working**

Our co-responder and Joint Ambulance Conveyance schemes continue to deliver improved health outcomes for our communities. Our work with other emergency services in the blue light collaboration project is progressing well. Our move to the joint Police and Fire headquarters is working effectively and has provided the benefits we hoped for. Work on our new tri service station at South Park is also progressing well.

- **Develop our information communications technology (ICT) capability**

Following a review of our ICT capability, we are developing a strategy around the best approach for the future. Despite some delays with our Future Control project, good progress has been made in preparation for the final upgrade along with preparations to co-locate with Lincolnshire Police control. We are now looking forward to completion of the final elements.

Further Information

If you would like further information about this Service Plan, or you would like the information in an alternative format or language, please contact:

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