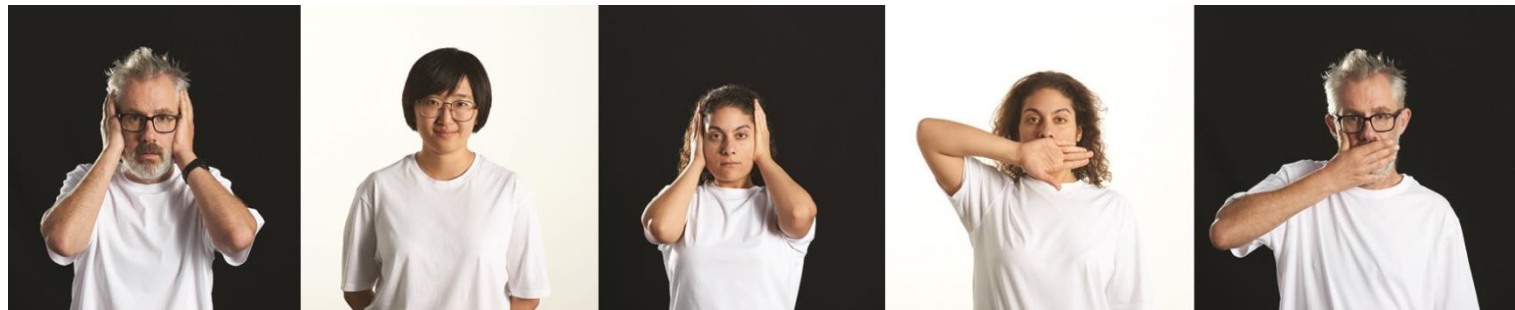


Lincolnshire Safeguarding Adults Board Annual Report 2020 to 21



LSAB

Making safeguarding personal

Foreword - Independent Chair

The challenges faced by both our communities and professionals alike has been immense over the past year and no-one has escaped the impact of the COVID pandemic. It is therefore particularly important that the safeguarding of adults with care and support needs is, and has been, kept at the forefront of our partners service provision.

There have been many changes to how services have been delivered to some of the most vulnerable in our community and with imposed restrictions upon people, exacerbating inequalities and isolation. However there have also been some positive outcomes in terms of new skills being learned and new methods of communication and connection between individuals and organisations.

The dedication of all our partners, voluntary sector and communities has been outstanding and I would personally like to thank them for their incredible efforts over this time.

LSAB has continued to function effectively and whilst some of our priorities have been delayed slightly, as I complete the annual report, all key priorities are being developed and there has been significant success in delivering the Team Around the Adult model of early intervention.

During the first wave of the pandemic our board collaborated with the Lincolnshire Safeguarding Children's Partnership (LSCP) and Safer Lincolnshire Partnership (SLP) to identify where there may be key risks and issues relating to adult safeguarding and linked in with the Local Resilience Forum to ensure the focus upon safeguarding was not lost. The Executive Group of LSAB met every two weeks and outside of this I have kept in contact with many other partners to ensure they were supported.

Whilst this report does reflect a challenging year for the board, I am happy to report that there has been significant progress in relation to the completion of the overall prevention strategy and also a great deal of success in delivering Team Around the Adult. This project aims to support individuals with complex needs who do not require statutory intervention. The recruitment of two coordinators has been key to its success and there is now a desire to expand the criteria to provide early help to a wider range of people. I am extremely grateful to all the district councils within Lincolnshire who have embraced this model of working and supported it through their vulnerable adult panels.

The board has also published a safeguarding adults review into the treatment of inpatients resident at Long Leys Court, Lincoln and recommendations from that review are being addressed and monitored through the board process.

Moving forward into next year LSAB is currently working closely with LSCP, SLP and the new Domestic Abuse Advisory Board to develop some shared priorities that we can focus on collectively to make a significant impact on the lives of some of our most vulnerable people in the community recognising that many people experience multiple and complex issues.

We have developed our assurance processes significantly too and are committed to being learning organisations particularly learning from the impact of COVID over the last year.

Finally, I would like to thank all of the partners that make up our board for their continued support this year and to also recognise the key roles that our board officers play in ensuring safeguarding does remain at the forefront of business and is "everyone's responsibility".

Heather Roach, Independent Chair - LSAB

Lincolnshire Safeguarding Adults Board - LSAB

The Lincolnshire Safeguarding Adults Board (LSAB) serves the County of Lincolnshire. The LSAB became a statutory body on the 1st of April 2015 as result of the Care Act 2014.

The Act requires that the SAB must lead adult safeguarding arrangements across its locality and oversee and coordinate the effectiveness of the safeguarding work of its member and partner agencies.

It requires the LSAB to develop and actively promote a culture with its members, partners and the local community that recognises the values and principles contained in 'Making Safeguarding Personal'. It should also concern itself with a range of issues which can contribute to the wellbeing of its community and to the prevention of abuse and neglect, such as:

- Safety of people who use services in local health settings, including mental health;
- Safety of adults with care and support needs living in the community, in social housing and in care homes;
- Effective interventions with adults who self-neglect, for whatever reason;
- Quality of local care and support services;
- Effectiveness of prisons in safeguarding offenders;
- Making connections between adult safeguarding and domestic abuse.

Safeguarding Adults Boards have three core duties. They must:-

1. Develop and publish a strategic plan setting out how they will meet their objectives and how their member and partner agencies will contribute;
2. Publish an annual report detailing how effective their work has been;
3. Commission Safeguarding Adults Reviews (SARs) for any cases which meet the criteria for these.

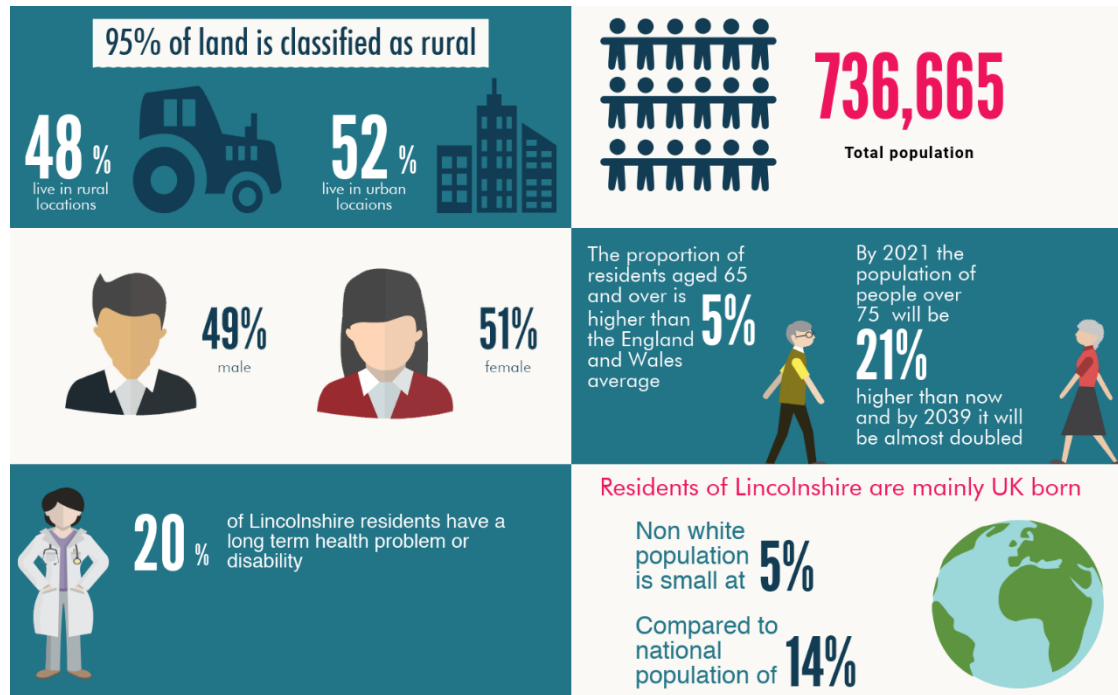
LSAB is a partnership body and has over 20 partner agencies as members. The Board sets direction and priorities, develops partnership working and holds partner agencies to account for the effective delivery of safeguarding arrangements across the County. The core partners are Lincolnshire County Council, the Clinical Commissioning Group in Lincolnshire and Lincolnshire Police.

A number of Boards and sub-groups ran throughout the year looking at Strategic and Operational areas of safeguarding as well as specific issues such as Safeguarding Adult Reviews.

Locally, the Board has close working relationships with: Public Protection Board – a strategic coordinating group; Lincolnshire Safeguarding Children Partnership; and the Safer Lincolnshire Partnership.

Regionally and nationally the Board has strong working arrangements with the East Midlands Safeguarding Adults Network, the East Midlands Safeguarding Adults Board [SAB] Chairs Network and the National SAB Chairs Network.

Lincolnshire - Local Context



Ninety five percent of the Lincolnshire land is classifies as rural and forty eight percent of the population live in rural locations

The population of Lincolnshire stand currently at approximately seven hundred and thirty six thousand six hundred and sixty five people, split between forty nine percent male and fifty one percent female.

The proportion of residents aged sixty five and over is five percent higher than the England and Wales average and by the year twenty thirty nine the population of people aged over seventy five will have almost doubled.

Twenty percent of Lincolnshire residents live with a long term health problem or disability.

Residents of Lincolnshire were born in the United kingdom with the non white population as small as five percent compared to the National average of fourteen percent.

Lincolnshire Safeguarding Adults Board - LSAB

Local Demographics

Lincolnshire is a largely rural County and this poses challenges for the effective and efficient delivery of services, with poor communication links both East and West and North and South. The population is 736,665, with a rapidly aging population in comparison to the national average. In addition about 20% of Lincolnshire's inhabitants have long-term health problems or disabilities, limiting their day to day activities.

Vulnerable Groups

It is not possible to present a complete and definitive picture of the number of adults that may be at risk in Lincolnshire because some abuse or neglect may be hidden, despite the best efforts of local services to identify, assess, step-in and support adults who are being harmed or are at risk of being harmed.

Additionally COVID19 has added to the difficulties around identification of abuse due to lockdown, isolation and shielding.

However, the LSAB annually reviews data (both quantitative and qualitative) and other information such as the Joint Strategic Needs Assessments (JSNAs) carried out by the Health and Well-Being Board to gauge those specific groups deemed more vulnerable that need protection, such as:

- Adults with physical and sensory disabilities;
- Adults with Learning Disabilities and or Autism;
- Adults experiencing Mental Ill-health;

- Adults frail due to age.

As in previous years the data has shown that risk settings are in a person's own home or care home and or hospital setting, that the source of risk is mainly from family and care workers and that the majority of adults at risk are female and almost three-quarters of people at risk are over 65.

Background to Board Development

In Lincolnshire the Safeguarding Adults Board was established in 2010 in recognition of the need for all partner agencies to work together effectively to safeguard people that were at risk of harm, abuse and neglect.

The Care Act 2014 put this on a formal footing from the 1st of April 2015 and governance structures were put in place together with support arrangements.

The governance structure was reviewed as part of the Peer Review in November 2017 and the support arrangements strengthened with the appointment of a Policy and Audit Officer.

An on-going review of its arrangements by the Board identified key areas that needed strengthening during the 2019 to 2020 year and subsequently the arrangements for both the Strategic and Partnership Boards were amended giving better clarity to their roles and responsibilities.

The Strategic Board and Partnership Boards meet on a quarterly basis with additional meetings being called if required such as during COVID.

LSAB Priorities 2020 to 21 - Ambitions and Achievements

2018 to 21 Strategic Plan

The LSAB three year strategy sets out a number of key priorities for the board with the themes of Making Safeguarding Personal and Communication as key strands.

The formation of sub-groups around each priority has been reviewed and for 2020, priorities will be taken forward by specific task and finish groups to ensure effective delivery of a smaller number of key issues.

The three main areas of our strategy are:-

1. Prevention and Early Help

- To develop a Tri-board approach to a prevention strategy. This includes Children's and Adults Safeguarding Boards together with Safer Lincolnshire Partnership.
- An Intelligence collection plan to identify the key issues for Lincolnshire.
- Education, awareness-raising and self-help. The empowerment of professionals and the community.
- Early help development through the review of current multi-agency arrangements.

2. Service User and Carer Engagement

- Development of a communications strategy to personalise the LSAB, and promote the strategy.
- Engagement in specific awareness raising campaigns to target areas of concern.
- Development of feedback mechanisms for service users and carers recognising the diversity of local communities.

3. Quality and Assurance

- Development of an assurance framework for the LSAB.
- Develop an annual audit programme.
- Improve services through learning from Safeguarding Adult Reviews and Learning Disability Mortality Reviews, and audit the impact of recommendations.
- Ensuring that basic practice standards are effective e.g., Section 42 safeguarding meetings.



LSAB Priorities 2020 to 21 - Ambitions and Achievements

1. Prevention and early help

What we said we would do:-

Develop a safeguarding prevention strategy detailing a range of options designed to keep people safe from abuse and harm.

Collect intelligence data across the Public Protection arena to identify the key issues for adults at risk in Lincolnshire.

Develop and implement a safeguarding early help model of team around the adult, across the county.

What we achieved in our third year:-

Work around a tri-board co-ordinated approach along with the Safer Lincolnshire Partnership and the Lincolnshire Safeguarding Childrens Partnership continues but has now expanded to include the newly formed Domestic Abuse Partnership creating a four-way approach, with the formation of the (Q)uad Collaboration Group. The co-ordinated approach will deliver an assessment in 2021 which will assist in the four boards identifying key strategies and priorities that can be shared. The four boards have already now collaborated around communication and training.

While this work progresses the Board continues to work on its own Prevention and Early Intervention Strategy which will support any future joint work.

The Team Around The Adult goes from strength to strength and further details of this exciting programme can be found here;

2. Service User and Carer Engagement

What we said we would do:-

Development of feedback mechanisms for service users and carers recognising the diversity of local communities and making relevant changes to service provision.

Promote safeguarding awareness and helping people to keep themselves and others safe.

What we achieved in our third year :-

Officers from the LSAB continue to sit on a wide variety of partnerships and Boards across the county which in a number of cases include service users offering the opportunity to engage with those individuals if needed.

The use of social media outlets continues and the LSAB has supported specific local and national safeguarding campaigns including National Safeguarding Adults week in November 2020.

The board also collaborated with the Safeguarding Children's Partnership to deliver four virtual conferences to raise awareness of safeguarding across the voluntary and third sector charity organisations which was well supported.

LSAB Priorities 2020 to 21 - Ambitions and Achievements

3. Quality and Assurance

What we said we would do:-

Improve services to users and carers through learning from Safeguarding Adult Reviews and Learning Disability Mortality Reviews, and ensuring we audit the impact of recommendations upon service delivery.

What we achieved in our third year:-

The Board has a Significant Incident Review Group (SIRG) whose work includes the monitoring of the recommendations that come out of all Safeguarding Adult Reviews, the Board published 3 SAR's during the period covered by this report which is covered later in this report.

Along with ensuring the recommendations are fulfilled, the SIRG requested that a programme of audit work is undertaken approximately one year after the recommendations are completed to ensure change and learning is embedded within safeguarding across agencies. The LSAB audit and policy officer has included this work in the LSAB Quality Assurance Framework.

Over previous years, including the period covered by this annual report, the LSAB has undertaken a number of audits supported by its partners including the use of Making Safeguarding Personal (MSP) within the safeguarding process and the quality of safeguarding concerns submitted to the Local Authority.

Results from all audits are shared with partners and as part of the LSAB Quality Assurance Framework, future audits are

planned including repeating the MSP audit to ascertain if improvements.

LSAB Training

LSAB training has met the challenge of the pandemic by developing and adapting courses to eLearning and virtual workshops to enable easy access to training for all multi agency partners.

In March 2020 LSAB, LCC and the Lincolnshire Care Association worked together to introduced two Coronavirus specific course to support all partner multi agency practitioners. The number of practitioners that were able to access the training quickly and complete, demonstrates the success of the training.

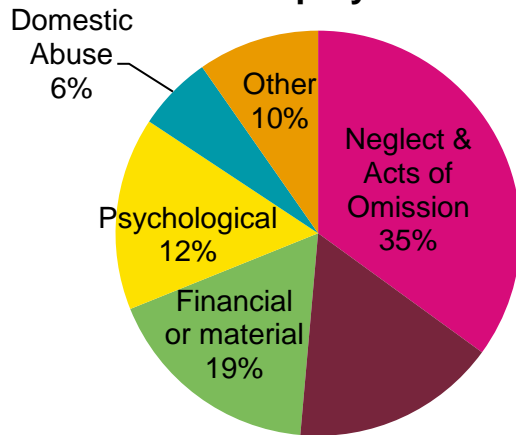
The LSAB has also worked in partnership with the LSCP and Domestic Abuse team to develop a number of courses supporting the safeguarding everyone approach.

eLearning course April 2020-August 2021	Attendees
Introduction to Safeguarding Everyone in Lincolnshire	1953
Introduction to Safeguarding Adults	480
Coronavirus COVID-19 managing the signs and symptoms for Health and Social Care Workers	952
Coronavirus Awareness and Infection Prevention and Control for Health and Social Care Workers	1052

Facts and Figures – 2020 to 21

In 2020 to 21, there were **4272** safeguarding concerns raised. On average, where gender is known, the larger majority of adults at risk are female (**55%**) and nearly **64%** of adults at risk are over the age of 65.

Types of Abuse 2020 to 21 when a section 42 enquiry is undertaken

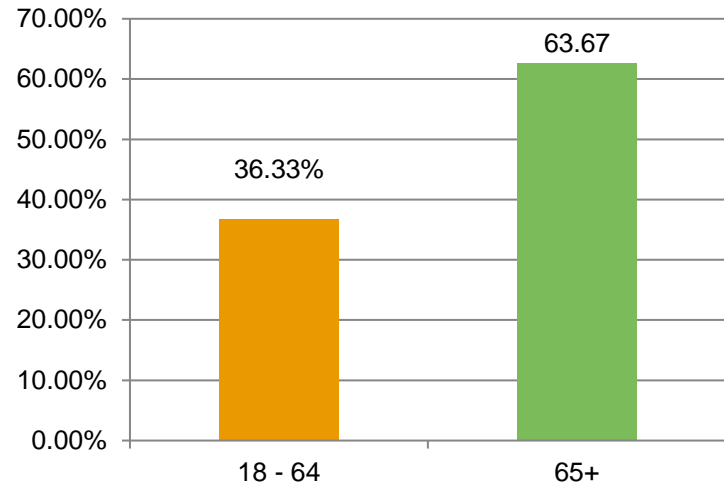


The largest percentage of abuse types was neglect and acts of omission which account for thirty five percent of all section forty enquires undertaken.

Circa **39%** of cases of concern were progressed to Section 42 enquiry stage. Approximately **61%** were closed at triage stage, with NFA or alternative community support services provided.

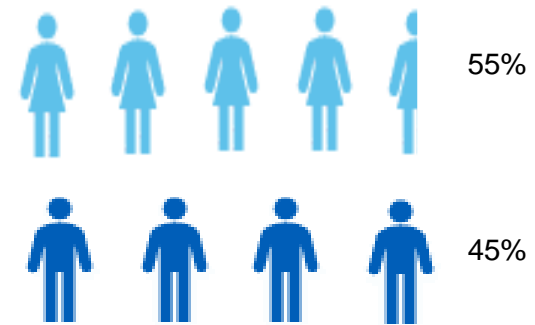
MSP – when asked **99.2%** were asked about their desired outcomes. **98%** expressed them; **55%** wholly achieved and **45%** partially achieved.

Age of Adult at risk



The age of adults at risk split down into eighteen to sixty four years old accounting for a little over 36 percent with the remaining being aged over sixty five.

The split of adults at risk by gender was fifty five percent female and forty five percent male.



Adults at risk by gender

Reviews and Learning – 2020 to 21

The Safeguarding Adults Board, under the Care Act 2014, is required to commission a Serious Adult Review (SAR) when a person with needs for care and support (regardless whether the Local Authority has been meeting any of those needs or not) has died, and it is suspected that the death is a result of abuse or neglect, and there are concerns around how partner agencies worked together to safeguard that person.

It may also commission a review under other certain circumstances:-

- The focus of a SAR is upon learning, highlighting both where changes need to be made but also demonstrating areas of good practice in multi-agency working.
- Disseminating the learning to all professionals is key to making a difference to service users.

Throughout 2020 to 21 work continued on the joint SAR and Domestic Homicide Review which was re-submitted to the Home Office in early 2021 and no new SARs were commissioned by the Board.

During this report review period the board published three SARs in June, July and September under the titles SAR RJ, SAR Helen and SAR Long Leys Court.

All reports, executive summaries and learning bulletins can be found on the board website by following the link below.

[LSAB Website Published Reviews](#)

Examples of key learning from our published SARs include;-

❖ SAR RJ

Fire and safety checks are a vital aspect of care and treatment for individuals such as RJ who have high vulnerability to fire and need to be at the forefront of practitioners' minds and integrated into care planning.

SHERMAN Campaign

❖ SAR Helen

Accessing multiple services for support is not an unusual presentation for someone who has experienced trauma and abuse and who therefore struggles to regulate their emotions and self-harming behaviours. Best Practice Guidance reinforces the need for a coordinated response with oversight to ensure a consistent and therapeutic response is adhered to by all supporting agencies involved.

Work continues across the County around a coordinated approach with a focus on GP practices and the mental health trust.

❖ SAR Long Leys Court

Any inpatient setting should be safe and free from abuse with patients receiving good care and treatment, this SAR examined what barriers prevented the multi-agency system from keeping adults with learning disabilities and complex health needs in a supposedly safe inpatient setting, free from abuse and ensuring they received good care and treatment.

The board and its partners continues to work to ensure roles, responsibilities and information sharing are understood by all involved in the care and support of the type of individual highlighted in this review.

Resources – 2020 to 21

Human Resources	Finance																		
<ul style="list-style-type: none"> → Independent Chair * → Deputy and Chair SIRG(A) * → Business Manager → Audit and Policy Officer → Administrator <p><small>* Engaged under contract for employment for fixed terms as per Memorandum of Understanding (MOU)</small></p>	<p style="text-align: center;">Income</p> <table border="0"> <tr> <td style="text-align: right;">£40,000</td> <td>LCC - ASC</td> </tr> <tr> <td style="text-align: right;">£40,000</td> <td>Lincolnshire Clinical Commissioning Groups</td> </tr> <tr> <td style="text-align: right;">£40,000</td> <td>Lincolnshire Police & Crime Commissioner</td> </tr> <tr> <td colspan="2"><hr/></td> </tr> <tr> <td style="text-align: right;">£120,000</td> <td></td> </tr> </table> <p style="text-align: center;">Expenditure</p> <table border="0"> <tr> <td style="text-align: right;">£116,000</td> <td>Staff costs/fees</td> </tr> <tr> <td style="text-align: right;">£4,000</td> <td>Other costs – room hire and printing</td> </tr> <tr> <td colspan="2"><hr/></td> </tr> <tr> <td style="text-align: right;">£120,000</td> <td></td> </tr> </table>	£40,000	LCC - ASC	£40,000	Lincolnshire Clinical Commissioning Groups	£40,000	Lincolnshire Police & Crime Commissioner	<hr/>		£120,000		£116,000	Staff costs/fees	£4,000	Other costs – room hire and printing	<hr/>		£120,000	
£40,000	LCC - ASC																		
£40,000	Lincolnshire Clinical Commissioning Groups																		
£40,000	Lincolnshire Police & Crime Commissioner																		
<hr/>																			
£120,000																			
£116,000	Staff costs/fees																		
£4,000	Other costs – room hire and printing																		
<hr/>																			
£120,000																			

The Board is funded by three core partners all contributing forty thousand pounds each, these are Lincolnshire Police, Lincolnshire County Council, Adult care and Community Wellbeing Services and the Lincolnshire Clinical Commissioning Group.

These funds are mainly used on staffing costs comprising of two independent chair, a business manager, an audit and policy officer and an administrator.

Moving Forward – 2020 to 21

2018 to 21 Strategic Plan

The Care Act 2014 has reinforced the importance of adult safeguarding as a crucially important area of public policy, and has introduced statutory responsibilities for adult safeguarding boards. It requires us to work together to help make sure that some of the most vulnerable in our communities are protected from abuse and neglect. Equally importantly, it requires us to give people choice and control when agencies with safeguarding responsibility intervene in their lives.

The development of this strategy has been informed by the requirements of legislation, consultation with stakeholders and the outcome of a Peer Review. The strategic objectives are:

- To continue the development and improvement of our early help and preventive practice;
- To develop effective service user and carer engagement;
- To continue to work within the guide of the Boards quality and assurance framework;
- To continue to develop the ethos and practice of 'Making Safeguarding Personal (MSP)';
- To measure and demonstrate the success of our policies and practice.

This strategy will be supported by SMART (Specific, Measurable, Achievable, Relevant, Time-Limited) delivery plans and an annual Business Planning process, to ensure the effective delivery of priorities. The delivery plans and annual Business Plan will be drawn up by the LSAB Partnership Delivery Board with oversight exercised by the LSAB Executive.

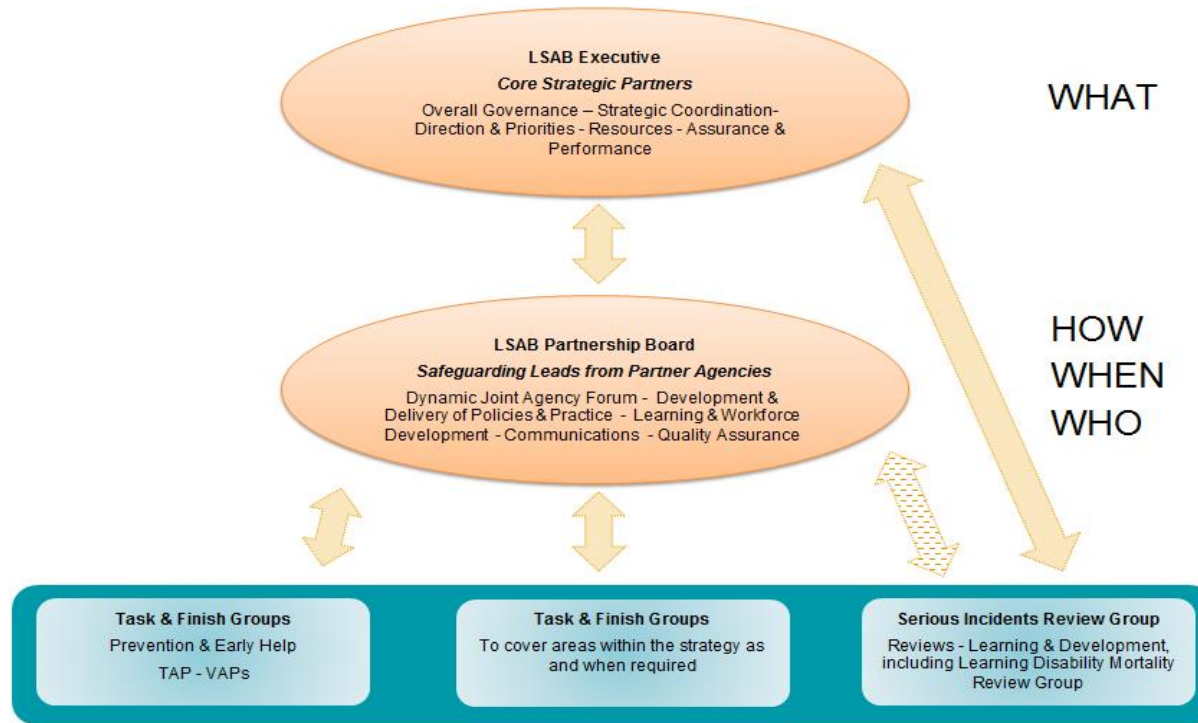
There will be a regular monitoring and review process to ensure the delivery of priorities is timely and outcome focused.

Throughout this year and beyond LSAB will seek assurance that safeguarding arrangements in Lincolnshire are effective in protecting adults who, as a result of their care and support needs, experience, or are at risk of, abuse or neglect. LSAB has a responsibility for holding partner agencies to account, and for creating an environment where joint working and supportive challenge thrive. Together, LSAB must ensure that the Board adds value, is outcome and delivery focused, and adopts best practice informed by learning and service improvements from reviews.

These are significant responsibilities, particularly bearing in mind the contemporary challenges faced by Safeguarding, including but not exclusively, modern day slavery and human trafficking, internet crime, domestic abuse and the impact of loneliness and social isolation.

Moving Forward – 2020 to 21

The new LSAB Governance arrangements includes an Executive Board, comprising core partners, focusing on strategic direction, partnership development, resource allocation and performance monitoring and a Partnership Board, comprising partner agencies, focusing on delivering outcomes, are considered to be more relevant to meeting contemporary challenges as well as focusing on the Board's key objectives and priorities. These are set out in more detail below:



Sitting below the Partnership Board are the Serious Incident Review Group who monitor learning review and any significant incident that occur and alongside that are any task and finish groups as agreed within the Partnership Board to undertake specific pieces of work.

CONCLUSIONS

At the end of my first full year as the independent chair with the board it has been a year like no other and all of us are still adjusting to the changes the pandemic has brought.

The complexity of safeguarding concerns reported to our partners has definitely increased over the last year and whilst at the beginning of the first lockdown we saw a significant reduction in reporting by the end of the year this has increased significantly and overall, we have seen more concerns reported than last year.

The key role of safeguarding adults boards is to ensure agencies work together to prevent people from experiencing or being at risk of experiencing, harm or abuse, The focus of all of us must therefore be upon preventative activity, developing innovative solutions to help people keep themselves safe, help others to keep them safe and knowing what to do if they are at risk. The board and its partners will continue to raise awareness and provide information to professionals and the community to promote that safeguarding is “everyone’s business” and no-one should have to experience harm or abuse.

We will also continue to promote learning and service improvement from safeguarding adult reviews, single agency reviews and national reports. The board is actively involved with other statutory and regional boards and lined into the national network of SAB chairs

Finally, I would again like to thank all the partners of the board who have ensured throughout this year and in particular during these challenging times that safeguarding remains at the top of their agenda.

Heather Roach, Independent Chair- LSAB



Follow us on twitter  @Lincolnshiresab